Our Patient Participation Group (PPG)

❖ What exactly is the PPG, what is it for and what does it do?

The PPG was created to:

- ❖ Facilitate good relations between the Practice and patients by communicating patient experience, interest, and concerns.
- ❖ Provide constructive feedback to the Practice on current procedures and any proposed new developments.
- ❖ Work collaboratively and positively with the Practice to improve services and facilities for patients.
- ❖ Act as a representative group to support the Practice and influence local provision of health and social care.
- ❖ Help patients to be more informed and responsible for their own health.
- ❖ Each meeting has an agenda that includes Practice updates, together with ideas and suggestions. These are discussed and acted on. Attendance at each meeting is not essential.

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Orchard Way, Chillington,
Kingsbridge, TQ7 2LB
01548 580214

Chillington
HEALTH CENTRE

Who can be a member of the PPG:

The PPG is open to all registered patients and to anyone who is a carer of a registered patient. No training is required to become a member, just a genuine interest in taking positive action to help the Practice by giving your constructive opinion and some time.

You can get involved in the work of the PPG in a number of ways. You can participate as much, or as little as you wish.

It generally meets once every quarter, for an hour at lunchtime. Practice staff also attend these meetings.

Some of the PPG's plans for the future

- Become more visible and known to patients as their voice via a regular patient newsletter, notices and so on.
- Help support the practice in responding to feedback from patients, carers and others.
- Encourage people to take control of their own health, by promotion of health awareness and other events.
- Help the Practice wherever we can, for example covid and flu clinics

Further details of the PPG can be found on the Practice website: About our PPG – Chillington Health Centre (chillingtonsurgery.co.uk)

Getting more involved

As the PPG acts as a bridge between patients and the Practice, it is important that we have a broad base of patient involvement and views. We encourage all patients to get involved so we can represent our local patient community across all age ranges, representative of the different geographical areas we serve. We welcome patients of all ages, sex, ethnicity, disability, beliefs, those who are self-employed, employed or unemployed, in full time education, parents and carers. All we require from you is some of your time.

- So, are you interested and want to find out more?
- Or would you prefer an informal chat with one of the group members first?
- If you would like to find out more, please contact Philip Groves by email philipgroves@hotmail.com or by telephone 01548 531763 who currently co-ordinates the PPG.